PROSPERGETTING BACKJEFFERSNTO BUSINESS

Jefferson Back to Business Agenda

- Introduction and Acknowledgement: Jerry Bologna (JEDCO) & Todd Murphy (Jefferson Chamber of Commerce)
- Parish Remarks: Jefferson Parish President Cynthia Lee Sheng
- Local Healthcare Industry Status: Dr. John Heaton LCMC Health

Dr. Robert Hart – Ochsner Health System Gerald Parton, East Jefferson General Hospital

- Release of Jefferson Back to Business Plan: Jerry Bologna/Todd Murphy
- Question & Answer: All Panelists
- Closing Remarks: Jerry Bologna

SUBMIT YOUR QUESTIONS USING THE Q&A FEATURE!













JEFFERSON PARISH BAGKATO BUSINESS

A COMPREHENSIVE STRATEGIC PLAN TO SAFELY AND EFFECTIVELY Reopen the Jefferson Parish economy





INDUSTRY TASK FORCE

PARTICIPATING ORGANIZATIONS



INDUSTRY TASK FORCE

GOVERNMENT OFFICIALS

Cynthia Lee Sheng, Jefferson Parish President Ricky Templet, Councilman-at-Large, District A Scott Walker, Councilman-at-Large, District B Marion Edwards, District 1 Councilman Deano Bonano, District 2 Councilman Byron Lee, District 3 Councilman Dominick Impastato, District 4 Councilman Jennifer Van Vrancken, District 5 Councilwoman Dr. Gerry Cvitanovich, Jefferson Parish Coroner Sheriff Joe Lopinto, Jefferson Parish Sheriff Dr. Cade Brumley, Jefferson Parish Schools Superintendent Chereen Gegenheimer, Jefferson Parish Chief Administrative Assistant for External Citizens' Affairs David Courcelle, Deputy Parish Attorney

HOSPITALS

Gerald Parton, East Jefferson General Hospital Paolo Zambito, East Jefferson General Hospital Ayame Dinkler, LCMC Health Emily Arata, Ochsner Health System David Gaines, Ochsner Health System Sandra Kemmerly, Ochsner Health System Billy Douglass, HCA/Tulane Lakeside Francis Maness, HCA/Tulane Lakeside

ECONOMIC / BUSINESS DEVELOPMENT

Jerry Bologna, JEDCO Tim Coulon, Jefferson Business Council Kelisha Garrett, New Orleans Regional Black Chamber Michael Hecht, Greater New Orleans, Inc. Lisa Jennings, Westbank Business & Industry Association Todd Murphy, Jefferson Chamber of Commerce Mayra Pineda, Hispanic Chamber of Commerce of LA

PROFESSIONAL SERVICES/OFFICE USERS

Jeb Bruneau, Associated Builders and Contractors, New Orleans/Bayou Chapter Darryl d'Aquin, Commtech Ryan Daul, Daul Insurance Randy Eustis, Eustis Engineering Amanda Hanemann, New Orleans Metropolitan Association of Realtors (NOMAR) Brian Lade, Feil Organization Jon Luther, Home Builders Association (HBA) Todd Matherne, Renaissance Publishing Ryan Pearce, New Orleans Metropolitan Association of Realtors Commercial Investment Division (NOMAR CID) Robert Taylor, Louisiana Bankers Association

ELECTIVE MEDICAL

Dr. Darrell Bourg, Exceptional Dental of Louisiana Dr. Lyle Schween, LA Health Solutions

CHILDCARE & EARLY LEARNING

Melissa Conner, Kidcam Camps Paula Polito, Beary Cherry Tree

MANUFACTURING/CONSTRUCTION/INDUSTRIAL

Barry Hays, Joval Manufacturing Nate Kernion, Cycle Construction Jennifer McMillan, Laitram Jeremy Strauch, Cornerstone Energy Park Brian Swindell, Zatarain's

LOGISTICS, PORT/MARITIME

Tyler Bolner, CRC Global Solutions Darren Bolotte, Aluma Marine Brandy Christian, Port NOLA A.J. Lulich, Hard Rock Marine

RETAIL/RESTAURANTS

Mickal Adler, Adler's Jewelers Francisco Christian, Metairie Business Development District Tommy Cvitanovich, Drago's Stan Harris, Louisiana Restaurant Association Larry Katz, Dots Diner Tricia Philpott, Lakeside Shopping Center

HOSPITALITY

Violet Peters, Jefferson Convention & Visitors Bureau Kevin Baroni, Pontchartrain Center Lydia Folse, Alario Center Charlie Frederick, Boomtown Casino Todd Loup, DoubleTree by Hilton New Orleans Airport



TOOLS FOR SUCCESSFUL REOPENING



RESOURCES

VALUABLE RESOURCE ORGANIZATIONS & WEBSITES

Jefferson Parish Government www.JeffParish.net

Parish President Cynthia Lee Sheng cleesheng@jeffparish.net

Ricky Templet, Councilman-at-Large, Division A RickyTemplet@jeffparish.net

Scott Walker, Councilman-at-Large, Division B ScottWalker@jeffparish.net

Marion Edwards, District 1 Councilman MarionEdwards@jeffparish.net

Deano Bonano, District 2 Councilman DeanoBonano@jeffparish.net

Byron Lee, District 3 Councilman ByronLee@jeffparish.net

Dominick Impastato, District 4 Councilman DominickImpastato@jeffparish.net

Jennifer Van Vrancken, District 5 Councilwoman JenniferVanVrancken@jeffparish.net Jefferson Parish Economic Development Commission (JEDCO) www.JEDCO.org

Jefferson Chamber of Commerce www.Jeffersonchamber.org

Greater New Orleans, Inc. (GNO, Inc.) www.gnoinc.org

Louisiana Economic Development www.OpportunityLouisiana.org

Louisiana Small Business Development Center (LSBDC) www.lsbdc.org

Small Business Administration www.SBA.gov Jefferson Business Council www.jeffersonbusinesscouncil.com

Metairie Business Development District www.metairiebdd.com

Jefferson Convention & Visitors Bureau www.visitjeffersonparish.com

Hispanic Chamber of Commerce of Louisiana

New Orleans Regional Black Chamber of Commerce www.norbchamber.org

Elmwood Business Association https://www.elmwoodba.org/

Westbank Business & Industry Association www.wbia.org



VALUABLE RESOURCE ORGANIZATIONS & WEBSITES

JEDCO BUSINESS RESOURCES

COVID-19 Resources: https://www.jedco.org/covid19-updates/

JEDCO Business Boost: A list of businesses that are operating in Jefferson Parish.

- □ Fill out the survey
- □ <u>See the list</u>

PPE/TESTING SUPPLIES

The below resources list companies who are providing COVID response supplies such as PPE, sanitizer, masks, thermometers and more.

Jefferson Parish: https://www.jedco.org/jefferson-parish-covid-19resource-suppliers/

Regional (GNOPivot): https://gnoinc.org/initiatives/coronavirus/resources

LA Department of Health - PPE Vendor List: <u>http://ldh.la.gov/index.cfm/page/3884</u>

National Governors Association Resource Matching - PPE/ Testing https://www.nga.org/coronavirus-resources/#ppe

Ochsner Health System COVID-19 Employer Toolkit

STATE RESOURCES Louisiana department of health

General guidance, data, and information:: <u>http://ldh.la.gov/coronavirus/</u>

Resource sheets for businesses: http://ldh.la.gov/index.cfm/page/3878

NATIONAL RESOURCES

CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC)

Interim Guidance for Businesses and Employers to Plan and Respond to COVID-19: <u>https://www.cdc.gov/coronavirus/2019-</u> <u>ncov/community/guidance-business-response.html</u>

Guidance for Critical Workers: https://www.cdc.gov/coronavirus/2019ncov/community/critical-workers/implementing-safetypractices.html

How to Protect Yourself and Others: https://www.cdc.gov/coronavirus/2019-ncov/prevent-gettingsick/prevention-H.pdf

What you should know about COVID-19: https://www.cdc.gov/coronavirus/2019ncov/downloads/2019-ncov-factsheet.pdf

Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes: <u>https://www.cdc.gov/coronavirus/2019-</u> <u>ncov/community/reopen-guidance.html</u>

NATIONAL RESOURCES

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

Addressing PPE Needs in Non-Healthcare Settings: <u>https://www.fema.gov/news-</u> release/2020/04/22/coronavirus-covid-19-pandemicaddressing-ppe-needs-non-healthcare-setting

COVID-19 Best Practices for Food Stores: https://www.fema.gov/media-librarydata/1585669307384e24e64734f2cbb535fa8c30c8715aadd/2020_03_29_N DRC_COVID-19_FoodStore_BP.pdf

COVID-19 Best Practice Information: Supply Chain: https://www.fema.gov/media-librarydata/1586011228351ee9dd63af03bc879168c827bf922cb90/COVID19Suppl yChain.pdf

OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION (OSHA)

Guidance on Preparing Workplaces for COVID-19: https://www.osha.gov/Publications/OSHA3990.pdf

Enforcement Guidance for Recording Cases of Coronavirus Disease 2019 (COVID-19): <u>https://www.osha.gov/memos/2020-04</u> <u>10/enforcement-guidance-recording-ca</u> <u>coronavirus-disease-2019-covid-19</u>



VALUABLE RESOURCE ORGANIZATIONS & WEBSITES

NATIONAL RESOURCES

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

What You Should Know About COVID-19 and the ADA, The Rehabilitation Act, and Other EEO Laws: <u>https://www.eeoc.gov/eeoc/newsroom/wysk/wysk_ada_r</u> <u>ehabilitaion_act_coronavirus.cfm</u>

FOOD & DRUG ADMINISTRATION

Best Practices for Retail Food Stores, Restaurants, and Food Pick-Up/ Delivery Services During COVID-19: <u>https://www.fda.gov/food/food-safety-during-</u> <u>emergencies/best-practices-retail-food-stores-</u> <u>restaurants-and-food-pick-updelivery-services-during-</u> <u>covid-19</u>

NATIONAL RESTAURANT ASSOCIATION

ServSafe COVID-19 Guide: https://foodsafetyfocus.com/FoodSafetyFocus/media/Lib rary/pdfs/Coronavirus 2019nCoV Info TipsforRestaurants.pdf

Restaurant Law Center Employer COVID guidelines: <u>https://www.restaurant.org/Articles/News/Law-Center-offers-employer-COVID-guidelines</u>

MCKINSEY & CO

Managing a manufacturing plant through the coronavirus crisis:

https://www.mckinsey.com/businessfunctions/operations/our-insights/managing-amanufacturing-plant-through-the-coronavirus-crisis

NATIONAL RESOURCES

ENVIRONMENTAL PROTECTION AGENCY

Disinfectants for Use Against SAR-CoV-2, the virus that causes COVID-19: <u>https://www.epa.gov/pesticide-</u>registration/list-n-disinfectants-use-against-sars-cov-2

NATIONAL PESTICIDE INFORMATION CENTER

Using Disinfectants to Control the COVID-19 Virus: http://npic.orst.edu/ingred/ptype/amicrob/covid19.pdf

INTERNATIONAL RESOURCES

WORLD HEALTH ORGANIZATION (WHO)

Plans or Guidelines

Getting Your Workplace Ready for COVID-19: https://www.who.int/docs/defaultsource/coronaviruse/advice-for-workplace-clean-19-03-2020.pdf

COVID-19 Technical Guidance: Guidance for Schools, Workplaces & Institutions:

https://www.who.int/emergencies/diseases/novelcoronavirus-2019/technical-guidance/guidance-for-schoolsworkplaces-institutions

Interim Guidance. 22 April 2020. COVID-19 and Food Safety: Guidance for competent authorities responsible for national food safety control systems. <u>https://apps.who.int/iris/bitstream/handle/10665/331842/WH</u> O-2019-nCoV-Food Safety authorities-2020.1-eng.pdf

INTERNATIONAL RESOURCES

WORLD HEALTH ORGANIZATION (WHO)

Fact Sheets and Posters

COVID-19 and food safety: guidance for food businesses: <u>https://www.who.int/publications-</u> <u>detail/covid-19-and-food-safety-guidance-for-food-</u> <u>businesses</u>

How to put on, use, take off and dispose of a mask: <u>https://www.who.int/docs/default-source/epi-win/how-to-use-mask-v0-1-print.pdf?sfvrsn=64ba1493_2</u>

When to use a mask:

https://www.who.int/docs/default-source/epi-win/whento-use-a-mask-v0-1-print.pdf?sfvrsn=447aa72d_2

How to wear a medical mask safely:

https://www.who.int/images/default-source/healthtopics/coronavirus/risk-communications/generalpublic/protect-yourself/infographics/masks-infographic---final.tmb-1920v.png

Coping with stress during the COVID-19 outbreak: <u>https://www.who.int/docs/default-</u> source/coronaviruse/coping-with-

stress.pdf?sfvrsn=9845bc3a_8



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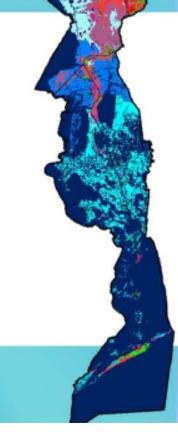


PROSPERUPDATE FROMJEFFERSMEDICAL EXPERTS









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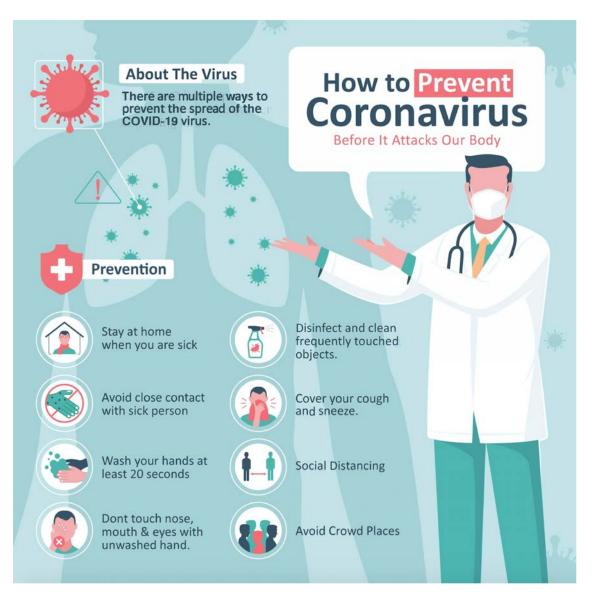
GENERAL GUIDANCE

FOR INDIVIDUALS



GUIDANCE FOR INDIVIDUALS: GENERAL STANDARDS

- Individuals are strongly encouraged to wear a face mask in accordance with State and Federal guidance when in public areas, especially in highly trafficked areas and while using public transit.
- Wash hands frequently with warm water and soap. In the absence of soap and water, use approved hand sanitizer, especially after touching frequently touched surfaces.
- Practice social distancing wherever possible: Keep at least six feet of distance between you and any individual who is not a member of your immediate household.
- Avoid touching your face.
- Sneeze or cough into tissue and discard immediately. In the absence of a tissue, sneeze or cough into the inside of your elbow.
- Stay home if you are exhibiting any symptoms or if you have been in contact with anyone with symptoms.
- Disinfect frequently touched items and surfaces as often as possible.
- High-risk individuals should consider staying home.



GUIDANCE

FOR EMPLOYERS

GENERAL STANDARDS



GUIDANCE FOR EMPLOYERS: GENERAL STANDARDS

All employers, regardless of phase and industry, should ensure the below guidelines at a minimum can be adhered to before operating. Businesses should adhere to all additional Federal, State, and local standards required for their industry.

SOCIAL DISTANCING

- Maintain, at minimum, six feet distance between individuals at the workplace at all times.
- Actively encourage flexible work arrangements such as teleworking or staggered shifts wherever possible.
- Employers with vulnerable workers should follow CDC guidelines in efforts to reduce the vulnerable workers' risk of exposure to COVID-19, while making sure to be compliant with relevant ADA and ADEA regulations.
- Use tele- or video-conferencing for meetings and events whenever possible. Suspend all non-essential travel.
- Close off unnecessary areas in workplaces where social gatherings tend to occur, or limit numbers of employees present at a single time.
- Implement a no-touching policy (no handshakes, hugs, or other close contact) for staff, customers, and all visitors to the work premises.
- Limit the number of people in elevators at one time.
- Require 6-ft spacing between customers while in line for service or check out. Businesses are encouraged to physically mark required spacing limits using floor decals or other clear visual methods.
- Consider physical barriers (Plexiglas or otherwise) at cash registers and other areas where close interaction occurs.
- Include signage explaining social distancing policies to all staff, customers, and visitors.



DO NOT TRANSFER GERMS WHILE GREETING PEOPLE AVOID PHYSICAL CONTACT



GUIDANCE FOR EMPLOYERS: GENERAL STANDARDS

All employers, regardless of phase and industry, should ensure the below guidelines at a minimum can be adhered to before operating. Businesses should adhere to all additional Federal, State, and local standards required for their industry.

HEALTH & HYGIENE SAFETY STANDARDS

- All employees interacting with the public must wear face masks per State order.
- For those working on site rather than telecommuting, monitor workforce for indicative symptoms daily in accordance with CDC guidance. Ideally, temperature and symptom checks should happen before the individual enters the facility. Do not allow symptomatic people to physically return to work until cleared by a medical provider. Develop policies that encourage sick employees to stay at home without fear of reprisals, and ensure employees are aware of these policies.
- Mandate health and hygiene protocol such as washing hands and proper etiquette for sneezing and coughing. Ensure employees follow State, local, and CDC guidance on face masks and other PPE. Provide ample supplies for employee health, including PPE as applicable, soap and water, tissues, no-touch trash cans, and hand sanitizer with at least 60% alcohol.
- Routinely clean and disinfect all frequently touched surfaces, such as workstations, countertops, handrails, and doorknobs. Discourage sharing
 of tools and equipment, if feasible. Use products that meet EPA's criteria for use against SARS-CoV-2 and that are appropriate for the surface.
 Prior to wiping the surface, allow the disinfectant to sit for the necessary contact time recommended by the manufacturer. Train staff on proper
 cleaning procedures to ensure safe and correct application of disinfectants.
- Use touchless payment options as much as possible, when available. Ask customers and employees to exchange cash or card payments by placing on a receipt tray or on the counter rather than by hand. Wipe any pens, counters, or hard surfaces between use or customer.
- Businesses should have a defined protocol for dealing with suspected and confirmed cases, and communicate this policy to all employees. Develop and implement policies and procedures for workforce contact tracing and cleaning should an employee test positive for COVID-19.
- Businesses will adhere to CDC guidelines on restroom occupancy and maintenance. Restrooms must be cleaned and disinfected on a daily basis at minimum, particularly high-touch surfaces such as faucets, toilets, doorknobs, and light switches. Restrooms must be regularly stocked with supplies for handwashing in accordance with CDC guidelines.
- Ensure that ventilation systems operate properly and increase circulation of outdoor air as much as possible by opening windows and doors, using fans, or other methods. Safety risks to individuals and employees using the workspace should considered before opening windows and doors.
- Businesses will take steps to ensure that all water systems and features (for example, drinking fountains and decorative fountains) are safe to use after a prolonged facility shutdown to minimize the risk of Legionnaires' disease and other diseases associated with water.



GUIDANCE

FOR EMPLOYERS

INDUSTRY-SPECIFIC STANDARDS



These standards are supplementary to general business standards found on page 8-9. ALL businesses must follow general standards.

Businesses should refer to and follow capacity limits listed within each Phase.

HOSPITALITY

- All staff should wear masks and follow strict, frequent handwashing procedures. Cleaning/custodial staff should wear face masks and gloves when cleaning rooms, and frequently change gloves. Guest rooms must be thoroughly sanitized after check-out in accordance with industry standards.
- □ Increase cleaning measures for rooms, elevators, public spaces, door handles, and other high-contact touch points.
- Place hand sanitizer or hand-washing stations at entrance and high-traffic areas.
- □ Include signage explaining hygiene and social distancing policies to guests and visitors.
- Limit housekeeping/laundry and other services that require staff to enter guests' rooms during their stay
- Discontinue operations that require customers to use common utensils or dispensers, such as salad bars, buffets, and beverage service stations.
- □ Remove "help yourself" food items where multiple people are in contact with the same product, such as peanuts, mints, bar items, etc.

RESTAURANTS, BARS, & FOOD SERVICE ESTABLISHMENTS

- □ Restaurants must abide by standards set by LA Dept of Health.
- □ All staff should wear masks and follow strict, frequent handwashing procedures.
- □ Menus must be disposable, disinfected after use, or otherwise displayed in a manner that requires no touching by multiple patrons.
- Discontinue operations that require customers to use common utensils or dispensers, such as salad bars, buffets, and beverage service stations.
- Remove "help yourself" food items where multiple people are in contact with the same product, such as peanuts, mints, bar items, etc.
- □ Encourage pick-up and delivery of food items rather than inperson dining where possible.
- □ Place hand sanitizer or hand-washing station at entrance.
- □ Include signage explaining hygiene and social distancing policies to guests and visitors.
- □ Wash, rinse, and sanitize food contact surfaces such as dishware, utensils, food preparation surfaces, and beverage equipment after use.
- □ Avoid using food and beverage implements brought in by customers.
- □ Frequently clean and disinfect surfaces repeatedly touched by employees or customers, such as door knobs, equipment handles,
 - check-out counters, grocery cart handles, etc., as well as floors, counters, and other facility access areas using EPA-registered disinfectants.
- ❑ When changing any normal food preparation procedures, service, delivery functions, or making staffing changes in response to COVID-19, apply procedures that ensure proper internal temperatures for food safety.

RETAIL

- □ All staff should wear masks and follow strict, frequent hand-washing procedures.
- Retail establishments must offer contactless curbside service for items ordered online, over the phone, or through a store app where possible.
- □ Increase cleaning measures for touch points, including shopping cart handles, merchandise shelves, front-end belts and cash registers, elevators, escalators, door handles, fitting rooms, and other high-contact touch points.
- Offer touchless point-of-sale options where possible. If touchless point-of-sale options are not available, clean keypads, screens, and pens between customers, or offer customers hand sanitizer after use.
- □ Sanitize phones, headsets, and cash registers between each associate's use.
- Place hand sanitizer or hand-washing stations at entrance and high-traffic areas.
- □ Shopping mall food courts should follow guidance for Restaurants.



These standards are supplementary to general business standards found on page 8-9. ALL businesses must follow general standards.

Businesses should refer to and follow capacity limits listed within each Phase.

THEATERS AND ENTERTAINMENT CENTERS

- Place hand sanitizer or handwashing stations at entrances and other high-traffic areas, and at all theater entrances/exits where patrons must touch door handles.
- □ Ensure seating adheres to social distancing requirements:
 - □ Keep at least six feet separation between parties in any row by leaving adjacent seats empty.
 - Alternate empty and seated rows, with every other row left empty. After a screening/performance, disinfect the seated rows following CDC and EPA guidance for disinfectants and leave that row empty for the next screening/performance, allowing the previously empty row to seat viewers for the next screening.
- Disinfect all frequently touched surfaces between screenings/performances.
- Food and drink concessions should adhere to Restaurant & Food Service Establishment standards.
- Arcade games and other entertainment equipment that are touched by numerous customers should be disinfected after every patron, wherever possible.

SALONS, GROOMING, MASSAGE THERAPY, AND PERSONAL CARE

- □ Appointments must be made in advance by phone or online. Avoid walk-in appointments.
- Staff must ask clients if they have had symptoms upon entering establishment, or if they have been exposed to anyone exhibiting symptoms in the past 14 days.
- ❑ Waiting area should abide by social distancing standard and ensure patrons are at least six feet apart. Remove any items, such as magazines, that cannot be disinfected and can be touched by numerous patrons. Recommend that clients wait outside or in their personal vehicle until staff is ready to serve them. Persons NOT being served should remain outside the salon/shop.
- Booths and service stations should be at least six feet apart and/or utilize divider shields.
- Customers and staff must wear face masks, except to the extent that a face mask on the customer would make it impossible for services to be performed. Face shields are recommended for employees serving clients.
- Disposable gloves should be worn when serving clients and changed in between clients, except to the extent that gloves make it impossible for services to be performed, in which case hands must be washed thoroughly before and after services are rendered..
- □ Clean capes and smocks should be used for each client. Disposable capes/smocks are recommended.
- □ Clean and disinfect all work area surfaces between clients. Clean and disinfect chairs, head rest, and armrests, or use a plastic covering that can be cleaned/removed.

SALONS, GROOMING, MASSAGE THERAPY, AND PERSONAL CARE (CONTINUED)

- Clean and disinfect all reusable tools and store in an airtight closed container. Clean and disinfect all appliances, sheers, clippers, clipper guards, clippies, rollers, combs, brushes, rolling carts and any other items used in connection with servicing clients.
- □ Consider discontinuing massage of high-risk areas, such as hands, face, scalp, neck, and shoulder massages.



These standards are supplementary to general business standards found on page 8-9 ALL businesses must follow general standards.

CHILDCARE/EARLY LEARNING FACILITIES AND ORGANIZED YOUTH ACTIVITIES

Entities providing service and/or care for groups of children must adhere to regulating guidance by the Louisiana Department of Health and Louisiana Department of Education.

- □ All childcare organizations should follow the <u>CDC's</u> <u>guidance for administrators of child care programs and K-12</u> <u>schools</u>.
- □ Create an emergency plan for possible outbreak and communicate plan with parents.
- □ Implement social distancing strategies:
- □ Group sizes of children should be limited to ten or less, in accordance with Federal guidance on group size. Group sizes for infants should be limited to 5 or less. If possible, childcare classes should include the same group each day, and the same child care providers should remain with the same group each day. Keep each group of children in a separate room. Each person in a group should have a personal space for their belongings.
- Staff and children should function in a 6' social distancing environment to the best extent possible.
- Consider whether to alter or halt daily group activities and events that may promote transmission.
- □ Limit the mixing of children, such as staggering playground times and keeping groups separate for special activities such as art, music, and exercising.
- Modify drop-off and pick-up procedures to limit direct contact between parents and staff members and adhere to social distancing recommendations.

CHILDCARE/EARLY LEARNING FACILITIES AND ORGANIZED YOUTH ACTIVITIES (continued)

- Staff members and older children should wear face coverings in accordance with State and CDC guidance. Face coverings should NOT be put on babies under age two because of the danger of suffocation.
- □ Implement symptom-screening procedures upon arrival in accordance with the CDC:
 - □ Children should not be admitted if they are exhibiting symptoms, have tested positive, or live with a family member with symptoms or who has tested positive.
 - □ Identify an area for any child who starts to run a temperature, begins coughing excessively, or running a fever to remain in isolation until a parent arrives to bring them home.
- □ Intensify cleaning and disinfection efforts:
 - □ Hand hygiene stations should be set up at the entrance of the facility, so that children can clean their hands before they enter. Provide children with clear hand-washing hygiene instructions in accordance with CDC guidance.
 - Routinely clean, sanitize, and disinfect surfaces and objects that are frequently touched, including toys, games, doorknobs, light switches, classroom sink handles, countertops, nap pads, toilet training potties, desks, chairs, cubbies, and playground structures.
 - □ Use bedding that can be washed regularly. Keep each child's bedding separate, and consider storing in individually labeled bins, cubbies, or bags. Cots and mats should be labeled for each child.

CHILDCARE/EARLY LEARNING FACILITIES AND ORGANIZED YOUTH ACTIVITIES (continued)

- □ Intensify cleaning and disinfection efforts (continued):
- □ Toys that cannot be cleaned and sanitized should not be used. Toys that children have placed in their mouths or that are otherwise contaminated by body secretions or excretions should be set aside until they are cleaned by hand by a person wearing gloves. Do not share toys with other groups of infants or toddlers until they are sanitized.
- ❑ At the end of the day, after children have departed, a full clean should be done of the facilities. Cleaning staff should wear disposable gloves for all tasks in the cleaning process, including handling trash. Cleaning staff should be sure to wash hands thoroughly after removing gloves.
- □ For organized youth activities with spectators:
 - □ Adhere to current Federal, State, and local limits on crowd gathering and mask-wearing guidance.
 - Modify seating/standing areas, admissions, and entrance and departure procedures to ensure proper social distancing and capacity limits.. Prevent gathering of groups in common areas.
 - □ Provide sanitation or hand-washing stations at entrances and high-traffic areas.
 - □ Limit number of people in public restrooms.
 - □ Limit the use of team-shared equipment and require cleaning and sanitizing of shared equipment after use.



These standards are supplementary to general business standards found on page 8-9. ALL organizations must follow general standards.

PLACES OF WORSHIP

Places of Worship will follow guidelines for social distancing, safety, health, and hygiene standards as set forth by guidance released by the CDC: Interim Guidance for Communities of Faith and as described by State and local guidelines. Communicate clearly with staff and congregants about actions being taken to protect their health.

Places of worship will limit the size of in-person gatherings in which would allow for social distancing measures to be met that are in accordance with state and local standards. Consider offering gatherings through video streaming, virtually or drive-in for vulnerable populations.

Promote healthy hygiene practices

- Strongly recommend the use of a cloth face covering at all gatherings and when in the building by everyone except children aged less than 2 years old. Not using a cloth face covering may also be appropriate at times for some individuals who have trouble breathing or need assistance to remove their mask.
- □ Have adequate supplies to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60 percent alcohol (for staff and older children who can safely use hand sanitizer), tissues, and no-touch trash cans.
- ❑ Consider posting signs on how to stop the spread of COVID-19 and promote everyday protective measures, such as washing hands and covering coughs and sneezes and properly wearing a face covering.

PLACES OF WORSHIP (CONTINUED)

Intensify cleaning, disinfection, and ventilation

- □ Follow CDC guidance for proper and frequent disinfection of most touched surfaces and seating.
- □ Review disinfectants listed by the EPA as most effective.

Social distancing measures

- □ If appropriate and possible, add additional services to weekly schedules to maintain social distancing at each service, ensuring that clergy, staff, and volunteers at the services maintain social distancing to lessen their risk.
- □ Consider holding services and gatherings in a large, wellventilated area or outdoors, as circumstances and faith traditions allow.
- □ Space out seating for attendees who do not live in the same household to at least six feet apart when possible; consider limiting seating to alternate rows.
- □ Consider whether other gatherings may need to have attendance limited or be held virtually if social distancing is difficult, such as funerals, weddings, religious education classes, youth events, support groups and any other programming.
- ❑ Avoid or consider suspending use of a choir or musical ensemble during religious services or other programming, if appropriate within the faith tradition. Consider having a soloist or strictly limiting the number of choir members and keep at least six feet between individuals.
- □ Consider having clergy hold virtual visits (by phone or online) instead of in homes or at the hospital except for certain compassionate care situations, such as end of life.

PLACES OF WORSHIP (CONTINUED)

Limit community sharing of worship materials and other items

- Consider temporarily limiting the sharing of frequently touched objects, such as worship aids, prayer books, hymnals, religious texts and other bulletins, and encourage congregants to bring their own, if possible. Consider photocopying or projecting prayers, songs, and texts using electronic means.
- Modify the methods used to receive financial contributions. Consider a stationary collection box, the mail, or electronic methods of collecting regular financial contributions instead of shared collection trays or baskets.
- □ Consider mitigating the risk of transmitting COVID-19 posed by close physical contact among members of the faith community during religious rituals as well as mediated contact through frequently touched objects, consistent with the community's faith traditions and in consultation with local health officials as needed.
- □ If food is offered at any event, have pre-packaged boxes or bags for each attendee whenever possible, instead of a buffet or family-style meal.
- Avoid food offerings shared from common dishes.



PHASING

REOPENING IN STAGES



PHASING

JEDCO and Jefferson Parish, in coordination with regional partners, stakeholders and industry experts, have developed a set of guidelines for progressively reopening the Parish economy in several phases, based on contact risk and mitigation strategies for various industries. This plan will be done in communication and cooperation with medical experts to ensure a safe, thoughtful and effective relaunch of business in Jefferson Parish.

JEDCO and Jefferson Parish did extensive research on restarting business operations across the country and within the state, seeking guidance and best practices from industry and health experts. The phases outlined within this document align with Louisiana's current policy as well as guidance for other states and communities.

The Jefferson Parish Council and Administration reserve the right to divert from this plan if new guidance or data call for revised actions in order to best serve community and public health needs.

Category	Contact Intensity	Number of Contacts	Modification Potential
Restaurants	Medium	Medium	Medium
Bars	High	High	Medium
Salon, spas, and other personal care industries	Medium/high	Low	Medium
Retailers	Low	Medium	Medium
Shopping malls	Low	Medium	Medium
Gyms/fitness studios	Medium	Medium	Medium
Theaters, museums, and other indoor leisure spaces	Medium	High	Medium
Outdoor large venues (concerts, sports)	High	High	Medium
Indoor large venues (concerts, sports)	High	High	Low

SOURCE: Johns Hopkins Center for Health Security, "Public Health Principles for a Phased Reopening During COVID-19: Guidance for Governors"



STAY AT HOME

STAY AT HOME EXCEPT FOR ESSENTIAL BUSINESS

This phase requires all non-essential businesses to remain closed, with residents required to stay at home except for essential activities.

Metric - The benchmark for entering this phase is an upward trend in cases indicating exponential growth; OR insufficient testing to test all people with COVID-19 symptoms as well as close contacts and those in essential roles; OR insufficient resources and capacity within the healthcare system to safely care for all patients. Jefferson Parish will seek the guidance of public health experts and Ochsner Health System, LCMC Health, East Jefferson General Hospital, and HCA/Tulane Lakeside before leaving or re-entering this phase.

The Jefferson Parish Council and Administration reserve the right to divert from this plan if new guidance or data call for revised actions in order to best serve community and public health needs. Essential industries allowed to operate in this phase, as defined by Governor John Bel Edwards in Proclamation Number 33-JBE-2020:

- Critical Manufacturing / Industrial
- Construction
- Transportation and Logistics
- Essential Healthcare and Social Services
- Pharmacies
- Food Service (Pick Up/Delivery Only)
- Financial Services (Drive Thru/Appt Only)
- Essential Government Services
- Essential Retail/Groceries
- Agriculture
- Electrical and Utility Industry
- Petroleum, Natural and Propane Gas
- · Communications and Information Technology



PHASE 1

FIRST PHASED ENTRY OF NON-ESSENTIAL BUSINESSES

Phase 1 businesses will be allowed to open <u>if able to implement</u> industry guidance contained in this plan.

Metric – The benchmark for entering Phase 1 is a decline in new cases of COVID-19 over 14 days with no large deviations. Testing must also be available and sufficient enough to test all people with COVID-19 symptoms, as well as close contacts and those in essential roles. Finally, the healthcare system must have the resources and capacity to safely care for all patients. Jefferson Parish will seek the guidance of Ochsner Health System, LCMC Health, East Jefferson General Hospital, and HCA/Tulane Lakeside to ensure sufficient medical capacity before announcing commencement of Phase 1.

The Jefferson Parish Council and Administration reserve the right to divert from this plan if new guidance or data call for revised actions in order to best serve community and public health needs.

CAPACITY AND GATHERING LIMITS FOR PHASE 1:

All retail, restaurant, hospitality, and other businesses/organizations serving customers within their premises must reduce capacity to 25% of their total listed capacity as defined by the Fire Marshal.

MASS GATHERING LIMITS: Avoid socializing in groups of more than 10 people in circumstances that do not readily allow for appropriate physical distancing, per Federal guidance.

Industries allowed to operate in Phase 1 with the restrictions detailed in this plan:

- All Essential Industries listed in the previous phase
- General Retail
- Food Service: In-Dining with Restrictions
- General Office
- Hospitality
- Expanded Government Services
- Professional Services
- Personal Care Services
- Gyms/Fitness Studios
- Expanded Financial Services
- Educational Services
- Childcare
- Elective Medical*
- Places of Worship

Not allowed:

- Bars
- Casinos
- Entertainment businesses and places of public amusement
- Organized youth activities
- Events, festivals, and conferences over 10 people *Note that by Healthcare Facility Notice Order #2020-COVID19-ALL-010, Governor John Bel Edwards and the Louisiana Department of Health have permitted elective medical to operate as of April 27, 2020. Please refer to the State Department of Health for further guidance.



PHASE 2

SECOND PHASED ENTRY OF NON-ESSENTIAL BUSINESSES

Phase 2 will include all business operations with strict limitations as detailed in this document.

Metric – The benchmark for entering Phase 2 would be a decline in new cases for an additional period of at least 14 days without large deviations. Testing must also remain available and sufficient enough to test all people with COVID-19 symptoms, as well as close contacts and those in essential roles. Finally, the healthcare system must have the resources and capacity to safely care for all patients. Jefferson Parish will seek the guidance of Ochsner Health System, LCMC Health, East Jefferson General Hospital, and HCA/Tulane Lakeside to ensure sufficient medical capacity before announcing commencement of Phase 2.

The Jefferson Parish Council and Administration reserve the right to divert from this plan if new guidance or data call for revised actions in order to best serve community and public health needs.

CAPACITY AND GATHERING LIMITS FOR PHASE 2:

All retail, restaurant, hospitality, and other businesses/organizations serving customers within their premises must reduce capacity to 50% of their total listed capacity as defined by the Fire Marshal.

MASS GATHERING LIMITS: Mass gatherings, events, and conferences must be limited to 50 people, with strict social distancing and safety measures in place.

Industries allowed to operate in Phase 2 include all industries with the restrictions listed in this document, including:

- All industries listed in previous phases
- Bars
- Casinos
- · Entertainment businesses and places of public amusement
- · Organized youth activities
- Events, festivals, and conferences up to 50 people with strict social distancing and safety measures in place.

Not allowed:

Events, festivals, and conferences over 50 people



PHASE 3

THIRD PHASED ENTRY OF NON-ESSENTIAL ACTIVITIES

Phase 3 will mark a return to operations for all industry sectors with the limitations noted in this document, unless amended by Parish

officials. The benchmark for entering Phase 3 would be a decline in new cases for an additional period of at least 14 days without large deviations. Testing must also remain available and sufficient enough to test all people with COVID-19 symptoms, as well as close contacts and those in essential roles. Finally, the healthcare system must have the resources and capacity to safely care for all patients. Jefferson Parish will seek the guidance of Ochsner Health System, LCMC Health, East Jefferson General Hospital, and HCA/Tulane Lakeside to ensure sufficient medical capacity before announcing commencement of Phase 3.

The Jefferson Parish Council and Administration reserve the right to divert from this plan if new guidance or data call for revised actions in order to best serve community and public health needs.

CAPACITY AND GATHERING LIMITS FOR PHASE 3:

All retail, restaurant, hospitality, and other businesses/organizations serving customers within their premises may increase capacity to 100% of their total listed capacity as defined by the Fire Marshal as long as they are able to fulfill all social distancing requirements contained within this plan.

MASS GATHERING LIMITS: Up to 250 people. Further capacity limitations and other restrictions will be lifted upon consultation with Ochsner Health System, LCMC Health, East Jefferson General Hospital, and HCA/Tulane Lakeside along with Federal, State, and public health leaders.

Industries allowed to operate in Phase 3 include all industries with the restrictions listed in this document, including:

- All industries listed in previous phases
- Events, festivals, and conferences up to 250 people with strict social distancing and safety measures.



WHAT SHOULD WE DO

NOW TO PREPARE?

GETTING BACK TO BUSINESS



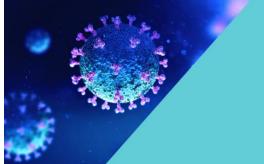
PREPARE NOW: START YOUR CHECKLIST

Check latest information from your local resource partners JEDCO, Jefferson Chamber, Jefferson Parish, LSBDC, SBA & more

 Navigate with JEDCO's COVID-19 Resource Page Includes internal & external checklists Available vendor lists for PPE, sanitizer, sneeze guards and more Let us know you are open by filling out the JEDCO Business Boost Survey

- Determine which guidelines apply to your business
- Check in with your employees. Are they ready? Consider virtual orientation with employees to review new guidance and practices
- □ Disinfect your establishment follow guidelines and best practices
- Determine appropriate signage and posters you need around your restaurant, store or office for employees and customers
- Communicate through your business social media what customers should expect, i.e. appointments only, curbside pickup process, one-way aisles, face covering requirements, etc.





GENERAL GUIDANCE FOR EMPLOYERS STOP THE SPREAD CHECKLIST

All employers, regardless of phase and industry, should ensure the below guidelines at a minimum can be adhered to before operating. Businesses should adhere to all additional Federal, State, and local standards required for their industry.

SOCIAL DISTANCING

- Maintain, at minimum, six feet distance between individuals at the workplace at all times.
- Actively encourage flexible work arrangements such as teleworking or staggered shifts wherever possible.
- Employers with vulnerable workers should follow CDC guidelines in efforts to reduce the vulnerable workers' risk of exposure to COVID-19, while making sure to be compliant with relevant ADA and ADEA regulations.
- Use tele- or video-conferencing for meetings and events whenever possible. Suspend all non-essential travel.
- Close off unnecessary areas in workplaces where social gatherings tend to occur, or limit numbers of employees present at a single time.
- Implement a no-touching policy (no handshakes, hugs, or other close contact) for staff, customers, and all visitors to the work premises.
- Limit the number of people in elevators at one time.
- Require 6-ft spacing between customers while in line for service or check out. Businesses are encouraged to physically mark required spacing limits using floor decals or other clear visual methods.
- Consider physical barriers (Plexiglas or otherwise) at cash registers and other areas where close interaction occurs.
- Include signage explaining social distancing policies to all staff, customers, and visitors.

HEALTH & HYGIENE SAFETY STANDARDS

- □ All employees interacting with the public must wear face masks per State order.
- □ For those working on site rather than telecommuting, monitor workforce for indicative symptoms daily in accordance with CDC guidance. Ideally, temperature and symptom checks should happen before the individual enters the facility. Do not allow symptomatic people to physically return to work until cleared by a medical provider. Develop policies that encourage sick employees to stay at home without fear of reprisals, and ensure employees are aware of these policies.

- Mandate health and hygiene protocol such as washing hands and proper etiquette for sneezing and coughing. Ensure employees follow State, local, and CDC guidance on face masks and other PPE. Provide ample supplies for employee health, including PPE as applicable, soap and water, tissues, no-touch trash cans, and hand sanitizer with at least 60% alcohol.
- Routinely clean and disinfect all frequently touched surfaces, such as workstations, countertops, handrails, and doorknobs. Discourage sharing of tools and equipment, if feasible. Use products that meet EPA's criteria for use against SARS-CoV-2 and that are appropriate for the surface. Prior to wiping the surface, allow the disinfectant to sit for the necessary contact time recommended by the manufacturer. Train staff on proper cleaning procedures to ensure safe and correct application of disinfectants.
- Use touchless payment options as much as possible, when available. Ask customers and employees to exchange cash or card payments by placing on a receipt tray or on the counter rather than by hand. Wipe any pens, counters, or hard surfaces between use or customer.
- Businesses should have a defined protocol for dealing with suspected and confirmed cases, and communicate this policy to all employees. Develop and implement policies and procedures for workforce contact tracing and cleaning should an employee test positive for COVID-19.
- Businesses will adhere to CDC guidelines on restroom occupancy and maintenance. Restrooms must be cleaned and disinfected on a daily basis at minimum, particularly high-touch surfaces such as faucets, toilets, doorknobs, and light switches. Restrooms must be regularly stocked with supplies for handwashing in accordance with CDC guidelines.
- Ensure that ventilation systems operate properly and increase circulation of outdoor air as much as possible by opening windows and doors, using fans, or other methods. Safety risks to individuals and employees using the workspace should considered before opening windows and doors.
- Businesses will take steps to ensure that all water systems and features (for example, drinking fountains and decorative fountains) are safe to use after a prolonged facility shutdown to minimize the risk of Legionnaires' disease and other diseases associated with water.

















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PROSPERGETTING BACKJEFFERSNTO BUSINESS

QUESTIONS?

SUBMIT YOUR QUESTIONS USING THE Q&A FEATURE!







DOCUMENT SOURCES

Centers for Disease Control and Prevention (CDC)

"Prepare your Small Business and Employees for the Effects of COVID-19" "Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission"

"Interim Guidance: Reopening Guidelines"

Occupational Safety & Health Administration (OSHA) "Guidance on Preparing Workplaces for COVID-19"

<u>Federal Emergency Management Agency (FEMA)</u> "COVID-19 Best Practice Information: Economic Recovery"

World Health Organization (WHO)

"Coronavirus disease (COVID-19) technical guidance: Guidance for schools, workplaces & institutions"

"Operational considerations for COVID-19 management in the accommodation sector"

The White House

"Opening Up America Again"

<u>McKinsey & Company</u> "How to restart national economies during the coronavirus crisis"

<u>American Enterprise Institute</u> "National coronavirus response: A road map to reopening"

<u>Johns Hopkins University Center for Health Security</u> "Public Health Principles for a Phased Reopening During COVID-19: Guidance for Governors"

Food & Drug Administration (FDA)

"Best Practices for Retail Food Stores, Restaurants, and Food Pick-Up/Delivery Services During the COVID-19 Pandemic" "COVID-19 Best Practices for Food Stores"

Louisiana Department of Health

"Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19)" "Coronavirus COVID-19 Guidance & Resources" "Licensed Daycare and Early Learning Centers in Louisiana". Memorandum. 23 March 2020

Louisiana Department of Education "Coronavirus Disease 2019 (COVID-19) Frequently Asked Questions for Child Care Centers/Providers"

<u>National Restaurant Association</u> "COVID-19 Reopening Guidance: A Guide for the Restaurant Industry"

Aspen Project Play

"Coronavirus & Youth Sports, "What Can Adults Do Now To Prepare For When Games Return?"

Numerous published reopening plans from states around the U.S. were reviewed for strategies and practices that may be applicable and beneficial to businesses in Jefferson.

JEDCO and Jefferson Parish will continue to review the release of Federal and State guidelines pertaining to public health and safety, and updates will be reflected in this live document.

